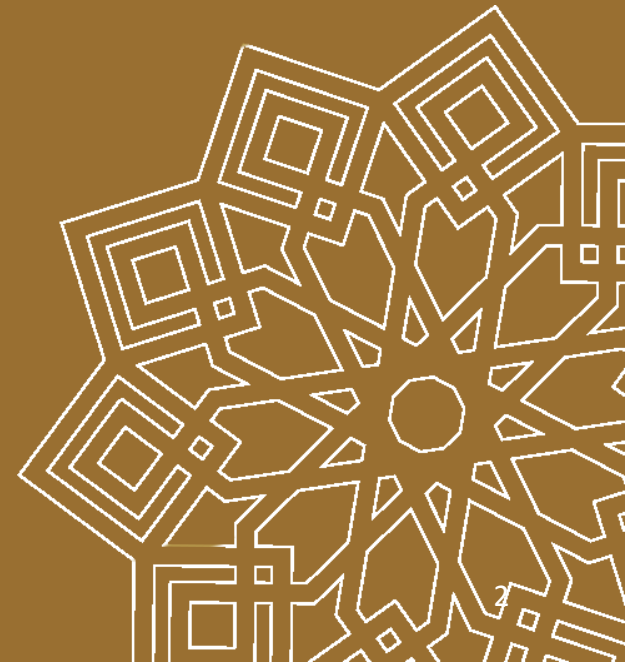


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GENERAL PENSION &  
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# Additional Payment Types



# 1. Service Purchase - GP SER

Transactions must be processed as specified below:

Central Bank Account Number	-	<b>AE 08 851 0005 0005 0005 0005</b>
Transaction Type Code	-	PMS
Beneficiary Institute Identifier	-	985110101
Message Type Identifier	-	O102N/ O102U/ O103N/ O103U

Mandatory information required for each transaction:

Payment Type	-	<b>GP SER</b>
Instalment Period	-	MMYYYY format (month and Year)
Employer ID	-	<b>AE00000009999 (similar to contribution payments)</b>
Employee ID	-	<b>15 digit Emirates ID (Starting with 784)</b>

Remittance Information (CTD-16) should be as below:

**/REF/GP SER/MMYYYY/EMPLOYER-ID/EMPLOYEE\_ID**

<b>/REF/GP SER/</b>	-	Fixed Text /REF/GP SER/
<b>/ MMYYYY</b>	-	Month and Year of instalment (/012018)
<b>/EMPLOYER-ID</b>	-	The Employer ID as provided by GPSSA (/AE00000009999)
<b>/EMPLOYEE-ID</b>	-	Emirates ID of employee (/784196538172931)

## 2. Merge Service - GPMER

Transactions must be processed as specified below:

Central Bank Account Number	-	<b>AE 08 851 0005 0005 0005 0005</b>
Transaction Type Code	-	PMS
Beneficiary Institute Identifier	-	985110101
Message Type Identifier	-	O102N/ O102U/ O103N/ O103U

Mandatory information required for each transaction:

Payment Type	-	<b>GPMER</b>
Instalment Period	-	MMYYYY format (month and Year)
Employer ID	-	<b>AE00000009999 (similar to contribution payments)</b>
Employee ID	-	<b>15 digit Emirates ID (Starting with 784)</b>

Remittance Information (CTD-16) should be as below:

**/REF/GPMER/MMYYYY/EMPLOYER-ID/EMPLOYEE\_ID**

<b>/REF/GPMER/</b>	-	Fixed Text /REF/GPMER/
<b>/ MMYYYY</b>	-	Month and Year of instalment (/012018)
<b>/EMPLOYER-ID</b>	-	The Employer ID as provided by GPSSA (/AE00000009999)
<b>/EMPLOYEE-ID</b>	-	Emirates ID of employee (/784196538172931)

## 3. Penalty – GPPNT (paid by employer)

Transactions must be processed as specified below:

Central Bank Account Number	-	<b>AE 08 851 0005 0005 0005 0005</b>
Transaction Type Code	-	PMS
Beneficiary Institute Identifier	-	985110101
Message Type Identifier	-	O102N/ O102U/ O103N/ O103U

Mandatory information required for each transaction:

Payment Type	-	<b>GPPNT</b>
Employer ID	-	<b>AE00000009999 (similar to contribution payments)</b>

Remittance Information (CTD-16) should be as below:

**/REF/GPPNT/EMPLOYER-ID**

<b>/REF/GPPNT/</b>	-	Fixed Text /REF/GPPNT/
<b>/EMPLOYER-ID</b>	-	The Employer ID as provided by GPSSA (/AE00000009999)

# Payment Process through UAEFTS

- **Procedure**

- Employers have to contact their corporate banks to process the payments as specified in the above format.
- Upon receipt, Banks will process the files through UAEFTS to Central Bank
- Central Bank validations will determine whether the transactions are successful or rejected.
- All successful transactions will be received by GPSSA and internal administration and financial reconciliations/settlements will be carried out on a timely basis.

# GPSSA Account Details

Bank Name	:	Central Bank of UAE
Account Name	:	General Pensions and Social Security Authority
IBAN Number	:	AE 08 851 0005 0005 0005 0005
Currency	:	AED (United Arab Emirates Dirhams)
Transaction Type	:	PMS
Payment Method	:	UAEFTS
Routing Code	:	<b>985110101</b>

- This account is only to be used for Service Purchase, Merge Service and Penalty payments.
- Transfers can be done through UAEFTS payment gateway only

# Contact Details for Support

- GPSSA Call Centre – 800 10
- Website – <http://www.gpssa.gov.ae>
- Business / Operations Related Queries - [gpssa.contributions@gpssa.gov.ae](mailto:gpssa.contributions@gpssa.gov.ae)
- Website / Portal Support - [eservices@gpssa.gov.ae](mailto:eservices@gpssa.gov.ae)
- UAEFTS Support – [uaefts@gpssa.gov.ae](mailto:uaefts@gpssa.gov.ae)

## Support for UAEFTS from GPSSA

Support from GPSSA UAEFTS team can be obtained through email. All requests will be answered within TWO working days. In case of assistance with respect to bank file uploads, please forward the error message received from the bank along with the Excel file used to upload through the bank portal for our investigation



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